

GP Video Consultations

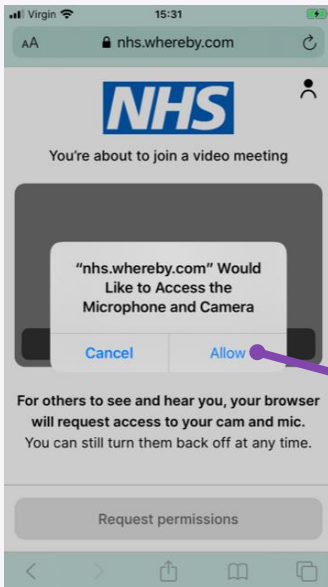
Patient Instructions

Today 14:47

Step 1. Just before your scheduled video consultation is about to begin, you will receive a text with a link from your GP to initiate your video consultation.

Please tap on the blue link to begin the video consultation.

Dear Mr Mouse-TestPatient,
I'm ready to start our consultation via video. Please enable audio and video. Click the link below to join and wait for me to connect.
Thanks, Karen Hepworth
Please click the link to begin:
<https://florey accurx.com/v/p/8dc775b8-1615-45f9-b94a-b71a0320dabe>
The Practice Northumberland Avenue

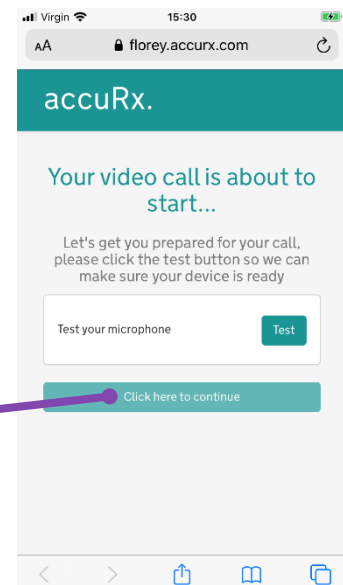


Step 2. When you tap on the link, you will be asked to test the microphone on your mobile. Tap on “test” and then tap “allow” when you are asked if the application can access your microphone.

Tap Allow

Step 3. Say a few words out loud and the application will confirm your microphone is working. Tap on “Click to Continue”.

Please tap on Continue after you have successfully tested your microphone.



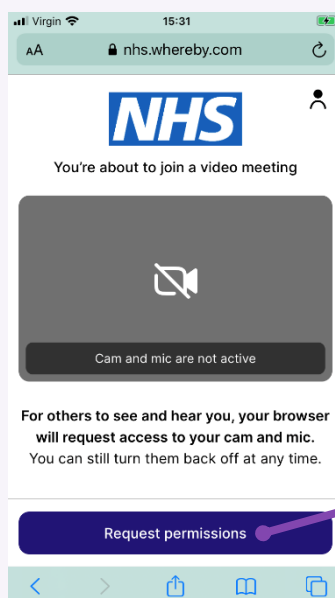
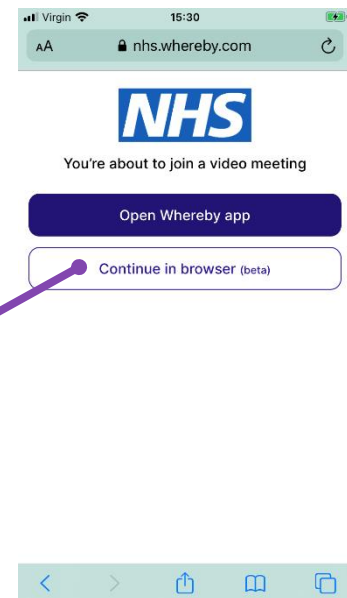
GP Video Consultation

Patient Instructions

Step 4. You will then be asked to either “Open Whereby App” or “Continue in browser”

- If you click on “Open Whereby App” you will be taken to an application store to download the app
- We recommend that you select the “Continue in browser” option

Select “Continue to browser” to avoid having to download an app on your phone.



Step 5. Next click on “request permissions” to allow the browser to access both your camera and microphone.

Tap “Request permissions” to continue. Then select “allow”

Step 6. You will now be taken to your GP video consultation. There are several buttons at the bottom of your screen that will allow you to turn your camera and microphone off and on.

Buttons to control camera and microphone.

